

SDG INDEX AND KEY FIGURES



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SDG index



Achievement level	Multi-year objective	1 No poverty	2 Zero hunger, sustainable farming	4 Quality education	5 Gender equality	8 Decent work, economic growth	9 Industry, innovation and infrastructure	10 Reduced inequalities	12 Responsible consumption and production	13 Climate action	15 Life on land	17 Partnerships
PROCUREMENT												
Objective almost achieved	Cocoa beans: 100% certified	●	●		●	●		●	●	●	●	●
Objective achieved	Cocoa butter: 100% certified	●	●		●	●		●	●	●	●	●
Objective achieved	Agroforestry projects: a project in all five relevant cocoa-growing countries	●	●	●	●	●		●	●	●	●	●
Objective achieved	Palm oil: 100% certified in accordance with international standards		●						●	●	●	
Objective not achieved	Soya lecithin: 100% certified in accordance with international standards								●	●		●
On course	Hazelnuts for chocolate production: 100% certified in accordance with international standards	●	●		●	●			●			
PRODUCTION												
Objective achieved	Use mainly renewable energy at the new Pratteln site						●		●	●	●	
Objective not achieved	Reduce relative CO ₂ emissions from chocolate production to less than 190 g CO ₂ /kg (2016)						●		●	●	●	
Objective achieved	Document and actively communicate energy consumption and energy recovery						●		●	●	●	
Objective achieved	Offset all operational CO ₂ emissions plus those from products labelled carbon-neutral within our own value chain	●	●						●	●	●	●
Objective almost achieved	At least 35% of managers are women				●							
Objective achieved	Ensure equal pay				●							
Objective not achieved	Annual employee trips to raw-material producers											●
Objective almost achieved	Attractive employer, scoring at least 70/100 in the employee survey			●	●							
Objective achieved	Provide development opportunities, scoring at least 70/100 in the employee survey			●	●							
SALES												
Objective exceeded	Share of labelled products in total sales: Chocolats Halba: >75%; Sunray: >30%	●	●		●	●		●	●	●	●	●
Objective exceeded	Increase sales of carbon-neutral chocolate products by 30% between 2015 and 2020	●	●								●	●
Objective achieved	A key sustainability customer will visit our cocoa projects each year.								●			●
Objective achieved	Secure commitment for a sustainable cocoa sector in at least two relevant industry organizations	●	●			●		●	●	●	●	
Objective exceeded	85% of customers feel valued and treated professionally by us											

● High impact ● Relevant impact ● Slight impact

Procurement

Raw materials	2014 ¹	2015 ¹	2016 ¹	2017	2018
Total raw materials in tonnes	12,044	15,100	13,014	83,807²	83,013²
Cocoa beans in tonnes	1,537	3,738	2,197	1,889	7,995
Percentage of cocoa beans certified as Fairtrade and/or organic	97%	98%	94%	91%	73%
Percentage of cocoa beans that are Utz certified	0%	0%	0%	0%	25%
Fairtrade premiums paid for cocoa beans in USD (in accordance with FLO standard)	355,200	729,200	413,400	332,800	1,562,400
Cocoa butter in tonnes	2,425	2,045	2,487	3,167	3,179
Percentage of cocoa butter certified as Fairtrade and/or organic	38%	59%	77%	52%	56%
Percentage of cocoa butter that is Utz certified	17%	27%	21%	48%	44%
Fairtrade premiums paid for cocoa butter in USD (in accordance with FLO standard)	484,950	742,530	1,017,070	920,080	978,910
Dried fruit in tonnes				4,100	3,785
Percentage of dried fruit certified as organic				31%	28%
Percentage of dried fruit from the Global South that is Fairtrade certified				38%	34%
Pulses/seeds/kernels in tonnes				1,181	1,575
Percentage of pulses/seeds/kernels certified as organic				87%	95%
Nuts in tonnes				5,759	6,379
Percentage of nuts certified as organic				15%	20%
Percentage of nuts from the Global South that are Fairtrade certified				12%	15%
Percentage of hazelnuts that are Utz-certified				25%	40%
Sugar in tonnes				44,175²	40,699²
Percentage of sugar certified as organic				5%	5%
Percentage of sugar from the Global South that is Fairtrade certified				99%	99%

¹ Chocolats Halba only

² Of which sugar trading 2017: 20,766,069; and 2018: 20,917,450

Packaging materials	2017	2018
Total packaging material in tonnes	4,106	4,469
Recycled packaging material	1,143	1,583
Renewable packaging material	2,482 (60%)	2,614 (58%)
– of which cardboard	396	449
– of which corrugated cardboard (recycled)	1,668	1,722
– of which paper	372	390
– of which compostable film	46	53
Non-renewable packaging material	1,624 (40%)	1,855 (42%)
– of which OPP film	256	278
– of which dimensionally stable plastic	402	567
– of which aluminium	151	151
– of which glass	816	859
Operating supplies	284	307

Production

Corporate environmental protection ¹	2017	2018
Total energy consumption in gigajoules	135,177	140,471
Electricity consumption	95,672	93,879
– Electricity, renewable energy (hydroelectric, solar power)	95,672	93,879
Energy consumption for heating purposes	39,505	46,592
– Heating, renewable energy (wood-chip plant, heat recovery)	8,790	24,663
– Heating, non-renewable (heating oil, gas, district heating)	30,714	21,929
Percentage of renewable energy consumed	77%	84%
– Percentage of renewable energy produced on site	Not recorded	19%
Total waste in tonnes	1,082.0	1,510.4
– Industrial waste (incinerated waste)	322.0	444.9
– Recycled waste	760.0	1,060.3
– Special waste (oil/paint)	0.5	5.2
– Waste recycling rate	70%	70%
Water consumption in cubic metres (m³)	46,173	36,475
Greenhouse gas emissions in tonnes of CO₂e²		
– Total greenhouse gas emissions	5,595	5,311
– Heating and cooling	2,422	1,865
– Electricity purchased	462	453
– Deliveries	1,017	1,483
– Transport using own vehicles	47	50
– Commuter travel	1,108	925
– Business travel	220	261
– Construction and auxiliary materials	28	22
– Waste	291	252
Direct greenhouse gas emissions (equates to GHG Protocol scope 1)	1,971	1,473
Indirect greenhouse gas emissions (equates to GHG Protocol scope 2)	16	11
Other indirect greenhouse gas emissions (equates to GHG Protocol scope 3)	3,608	3,827
Greenhouse gas emissions per kg of chocolate in grammes of CO ₂	311.1 ³	253.7 ³

¹In previous years, data on energy, waste and greenhouse gas emissions was only collected for Chocolats Halba. The current figures are for the new Chocolats Halba/Sunray company. Comparisons with previous years are therefore meaningless.

²CO₂e = CO₂ equivalent: In order to compare different greenhouse gases, their impact on the climate is specified as a CO₂ equivalent.

³Parallel production at three sites (2017) and two sites (2018). The figures for previous years were 208.4 (2015) and 189.6 (2016) grammes of CO₂.

Employees

	2017 ¹	2018 ¹
Total men (per cent)	261 (61%)	244 (68%)
Total women (per cent)	166 (39%)	114 (32%)
Total workforce	427	358
Type of employment contract		
Permanent men: absolute (per cent)	248 (58%)	240 (67%)
Temporary men: absolute (per cent)	13 (3%)	4 (1.1%)
Permanent women: absolute (per cent)	157 (36.9%)	109 (30.4%)
Temporary women: absolute (per cent)	9 (2.1%)	5 (1.4%)
Average training days by position and gender		
Divisional management	2	2.1
Management	1.8	2.4
Staff on collective employment agreement/monthly pay	1.1	1.5
Remainder (auxiliary employees, collective employment agreement/hourly pay, trainees)	0	0
Women	0.7	1.2
Men	1.4	1.8
Women in divisional management posts	0	1
Percentage of management posts held by women	39%	33%
Sickness rate	4.1%	3.4%
Accident rate	0.8%	1.3%
Employee turnover	20.8%	31.3%

¹ In previous years, data was only collected for Chocolats Halba. The current figures are for Chocolats Halba/Sunray and can no longer be split into individual business segments. Comparisons with previous years are therefore meaningless.

Sales

Raw materials	2014	%	2015	%	2016	%	2017	%	2018	%
Sales in CHF m										
Switzerland	223.6	88%	221.9	88%	211.8	85%	232.9	82%	227.7	79%
Abroad	31.9	12%	31.1	12%	37.2	15%	52.4	18%	60.1	21%
Total	255.5		253.0		249.0		285.3		287.8	
Sales share of labelled products		31%		36%		49%		54%		56%
Sales of labelled products in CHF m										
Organic and organic/ Fairtrade (FLO, FSP, FFL) ¹	39	49%	41	45%	49	41%	64	42%	72	45%
Fairtrade (excluding organic) ¹	29	37%	39	43%	59	49%	69	45%	65	41%
Utz (cocoa and hazelnuts)	11	14%	11	12%	13	10%	17	11%	20	12%
Carbon-neutral only (excluding Fairtrade, organic and Utz)	0.2	0%	0.3	0%	0.3	0%	2.7	2%	3.1	2%
Total	79		92		121		153		160	
Number of carbon- neutral chocolate products sold	17,039,281		18,140,795		18,847,489		21,016,967		31,574,385	

¹ Including a small proportion of products that are also labelled as carbon-neutral.

Customer satisfaction	2014	%	2015	%	2016	%	2017	%	2018	%
Customer satisfaction as a percentage ²	89.3%		89.0%		88.0%		Not recorded		80.0%	

² In the years 2014 to 2016 customer satisfaction was only measured for Chocolats Halba.